

January 4, 2001

Dear MOS Customer,

It has come to our attention that there is a problem with the Program Upgrade install set that was recently sent to your practice. Any Program install set that was dated after 8/1/2000 had the following error. During the End-Of-Year Reset function, it will summarize the Monthly Summary file no matter what number of years is given. This will effectively remove the monthly comparisons of data for some specific reports.

Program Updates not yet installed

If you have not installed the Program Upgrades, just run your End-Of-Year Reset prior to doing that installation and you should be fine. This program is only run once a year and you will surely get another upgrade before it is time to run the next End-Of-Year Reset.

Program Updates installed but End-Of-Year Reset not done

If you have already installed the Program Upgrade diskettes and have not yet done your End-Of-Year Reset, then it is still OK to do it. Select the End-Of-Year Reset option, and proceed as follows: Answer "Y" to reset the procedure and diagnosis files. Then it will ask for a number of years to retain for the Summary file. Enter any number, then it will ask:

DELETING all years prior to 1997. OK to Continue?

Answer "N" to that and it will cancel this function. This does not harm anything. The data will just be collected for another year. It does not save that much room. So don't worry about it.

Program Update installed, End-Of-Year Reset Run

CASE 1 - Reports are not used

If you have already installed the Program Update diskettes and run the End-Of-Year Reset, prior to us finding this problem. You are still not lost. This data is used in a few reports on the Financial Reports Menu. The reports that require this data are "Year-To-Date Summary" and "Activity Overview Graphs". If you do not use those reports, it is not a problem. Have a great day and that is the end of it.

CASE 2 - Reports are vital

If you have already installed the Program Update diskettes and run the End-Of-Year Reset, prior to us finding this problem. You are still not lost. If the reports listed in CASE 1 are vital, then it is time to get out your backup. DO NOT RUN ANY DAILY RECAPS until you are able to restore this file and nothing will be lost. From the backup you made prior to running the End-Of-Year, you will restore one file.

Windows: C:\md\filepro\mosmast\key (Drive letter may vary.)
Unix: /md/filepro/mosmast/key (You may need to add a directory before /md
Some have the /xyz or /u in front of /md)

After the file has been restored, from the Main MOS menu, press U I 3. This will rebuild the index in the Summary file. Do not worry about the extra data you just restored. It will be purged next year, after you have received a corrected End-Of-Year Reset for this file.

We apologize for any inconvenience. I think all will work out correctly, if you follow the instructions above.